

RENTIT.MY TERMS AND CONDITIONS

These terms and conditions create a contract between you and ICT Zone Ventures Bhd “ICTZV” (the “Agreement”). The agreement is constituted by ICTZV acceptance of the Customer’s offer to subscribe for the Rental Equipment in the Application Form overleaf. RentIT.my, with its registration name: ICT ZONE VENTURES BERHAD. (hereinafter refer as “Provider”) shall provide the stated company (“Customer”) with hardware, equipment as described in this Rental Form (“FORM”). Please read through our Terms & Conditions carefully prior to engaging in our services. and will be enforced on all orders with no exceptions. To confirm your understanding and acceptance of the Agreement, click “Agree.”

A. INTRODUCTION TO OUR SERVICES

This Agreement governs and regulates the Customer’s hire of the Equipment (as hereinafter defined) from the ICTZV through ICTZV’s website (“Website”). Please read and understand this Agreement carefully before continuing to use the services and/or products provided by ICTZV on its Website. If the Customer does not understand this Agreement, or any services or products that the ICTZV provides or offer, the Customer should contact ICTZV before placing any order for hire, filling any forms and/or sending ICTZV any information. ICTZV reserves the right, in its sole and absolute discretion, to modify, vary, amend, change and/or update this Agreement, and any checklists or agreements which are incorporated herein at any time as it deems fit and with reasonable notice to the Customer, for example, by posting an update on the Website, or by emailing the updated Agreement to the Customer. Such modifications, variations, amendments, changes and/or updates to this Agreement shall be effective upon the posting of an updated version on the Website. The Customer agrees that it shall be its responsibility to review this Agreement regularly to ensure its understanding of this Agreement is current and understand the terms and conditions that apply to its hire of the Equipment. The Customer’s non-termination or continued use of the Equipment after the effective date of any modifications, variations, amendments, changes and/or updates constitutes the Customer’s acceptance of, and agreement to be bound by, the revised Agreement. If the Customer does not agree to this Agreement or with any subsequent modifications, variations, amendments, changes and/or updates, the Customer may terminate this Agreement in accordance with **Clause 10.2** of this Agreement. If the Customer have any question regarding this Agreement, the Customer is advised to consult its professional lawyer.

B. USING OUR SERVICES

PAYMENTS, SECURITY DEPOSIT, RETURNS AND CANCELLATION

Payment shall be made via transfer through BillPlz into our accounts. We do not offer payment upon pick up. We request full payment before delivery/self-pick up. The standard rental period is 12 months. Extensions is to be requested during rental period and based on the rental item’s availability. The security deposit charged to you is RM 300. This fee will be non – refundable if the customer did not fulfill his/her contract duration. The fees which is only return after the customer returned the rental

equipment in good condition. You will be given a maximum of 5 days to return all the rental items after the confirmed return date. If you wished to return the rental items few months before your contract duration, the security deposit will not be returned to you. If this Agreement is terminated by customer prior to the end of the Rental Period, Rentit.my shall be entitled to claim the security deposit. The security deposit will not be refunded. If the customer does not return the rental items 5 days after the return date, RentIT.my considered the rental items to be sold to you. The items sold are not returnable, refundable or exchangeable. If the customer wishes to return the rental items before the return date, the amount refunded will be based on monthly basis. For instance, you rent the item on 25th January 2020, you wished to return the items on 3rd March 2020, it will be counted as 3 months' rental. Thus, the amount that will be refunded to you is 9 months' rental amount. The minimum rental duration is 1 month. The customer must return the equipment in person to our warehouse. The customer should appoint a duly authorized representative should he/she are not able to return the items to our warehouse. The duly authorized representative should present a receipt or rental contract. We are to inspect all outgoing and incoming IT equipment at our warehouse and collection during operating hours, all customers are encouraged to present during our inspections for a clear hand off checking and handover during receiving and returning to avoid any damages/loss disputes. The customer is liable for any damages and/or loss after pick up and for the whole duration of the rental period. Should the customer decided to courier the IT equipment back to us, any damages found on the laptops will be charge accordingly depending on the condition of the laptops.

EQUIPMENT DELIVERY

1. Rentit.my shall, at your expense, deliver the equipment to you. The charges will be different according to your location if order quantity is 5 units and above.

– Courier service fees is RM50 for West Malaysia and RM 80 for East Malaysia. There will be no charges for self-pick up.

2. Rentit.my will arrange the delivery / self-pick up in 2 working days upon order placement and successful payment.

3. To facilitate Delivery of the Equipment, you shall at your sole expense provide all requisite materials, facilities, access and suitable working conditions to enable Delivery of the Equipment to be carried out safely and expeditiously by Rentit.my.

4. You shall procure that a duly authorised representative shall be present at the time of Delivery of the Equipment. Acceptance by such authorised representative of Delivery of the Equipment shall constitute conclusive evidence that you have examined the Equipment and has found it to be in good condition, complete and fit in every way for the purpose for which it is intended. If required by RentIT.my, you duly authorised representative shall sign a receipt confirming such acceptance.

5. You understands and acknowledges that notwithstanding that you have requested for a particular brand of the Equipment to be provided by RentIT.my under this Agreement, RentIT.my reserves its sole and absolute right, subject to the availability of the Equipment at the time of Delivery, to deliver an Equipment of a different brand (but with similar specifications) to you.

EQUIPMENT WARRANTY

RentIT.my provides free warranty for the Equipment during the Rental Period.

RentIT.my shall use its reasonable endeavours to remedy, free of charge, any material defect in the Equipment which manifests itself during the Rental Period, provided that:

1. the Customer notifies RentIT.my of any defect in writing within two (2) Business Days of the defect occurring or of becoming aware of the defect;
2. RentIT.my is permitted to make a full examination of the alleged defect;
3. the defect did not materialise as a result of misuse, neglect, alteration, mishandling or unauthorised manipulation by any person other than RentIT.my's authorised personnel; and the defect is directly attributable to defective material, workmanship or design.

Where the Equipment is required to be repaired, fixed and/or maintained at RentIT.my's service centre, the Customer will be provided with an Equipment of equivalent specifications as replacement during the period where the Equipment is being repaired, fixed and/or maintained at RentIT.my's service centre.

In the event where the rental items cannot be repaired or fixed, ICTZV will replace the equipment with equivalent specifications to the customer.

DAMAGES OR LOSS

We highly encourage that you check the IT equipment during pick up and alert our staff of the defects unless otherwise stated in each of the item description. You are liable for any damages and/or loss after pick up and for the whole duration of the leasing period. Any defects or damages notified after the leasing left our warehouse will be the responsibility of the Lessee.

We are to inspect all outgoing and incoming IT equipment at our warehouse and collection during operating hours, all customers are encouraged to present during our inspections for a clear hand off checking and handover during receiving and returning to avoid any damages/loss disputes. Rentit.my is to inspect and bill you accordingly for any damages/loss fees that applies. We are entitled to claim the full market value of the item.

Laptop Repair Price List

Description	Price From
Laptop Mainboard / Display Chipset	
Laptop Screen	
Laptop Keyboard	
Laptop Internal Battery	
Laptop Cooling Fan	
Touch Pad	
USB Port Replacement – Per Point	
RAM	
Hard Disk / Solid State Drive	

Graphic Card	
Processor	

Desktop Repair Price List

Description	Price From
Desktop Motherboard	
Desktop RAM	
Desktop Hard Disk / Solid State Drive	
Desktop Power Supply	
Desktop Cooling Fan	
Desktop Processor	
Desktop Graphic Card	

C. MISCELLANEOUS TERMS APPLICABLE TO ALL SERVICES

DOCUMENTATIONS AND AGREEMENT

All quotations, invoices and receipts are done digitally and provided via email. The final payment receipt will be provided upon request and will be emailed after the return of the rental items. There will be a rental agreement required to be signed during the pick up (self-collection) or drop off (delivery). All customers or their representatives to read through the agreement prior to filling it up with all the information required and also prior to signing it. The customer or representative will have to produce their Identification Card for verification purposes. Failure in doing so will result in Rentit.my not releasing the rentals to the customer or representative and no refunds shall be issued for the rental total. Only a full refund of the security deposit will be issued. A copy of the rental agreement can be found in the contract provided in the order confirmation via email.

OUR RIGHTS TO REFUSE SERVICE

Here at Rentit.my, we try our best to provide quality service and quality products for you, our customers. We also make it a priority to ensure that our employees are kept in a fun and healthy working environment. To best provide our customers with all the information we could supply, we have provided everyone with guidelines via our Terms & Conditions and [FAQ page](#) to ensure that all orders are sorted out smoothly and with minimal hassles. In an unlikely event that a customer refuses to adhere to the terms of our services, Rentit.my has the rights to refuse service. If any payments were made to us, a full refund will be given back to the customer.

Rentit.my reserves the right to change these terms and conditions at any time without prior notice. In the event that any changes are made, the revised terms and conditions shall be posted on this website immediately. Please check the latest information posted herein to inform yourself of any changes.